

Government of Bihar
Election Department
Office of the Chief Electoral Officer, Bihar
7, Sardar Patel Marg (Mangles Road), Patna-800015

Phone no. : 0612-2217956
E-mail : ceo_bihar@eci.gov.in

Letter no. : - 550


Patna, date 11 February, 2022.

CORRIGENDUM

In partial modification of this office e-Tender, NIB No. 01 dated 01.02.2022, "Printing and supply of personalized Colour PVC EPIC with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features as per ECI guidelines", following corrections/amendments are being made:-

Sl. No.	Clause of bid document	Content of bid document	Amended/Updated content										
1.	Section II ELIGIBILITY/ QUALIFICATION CRITERIA and technical evaluation. 1) Pre-qualification criteria at serial no. 8 Page No. 22	Pre-Qualification Criteria Bidder should have the facility and experience of printing with variable data and production of Hologram and Hot stamping	Pre-Qualification Criteria Bidder should have the facility and experience of printing with variable data and Hologram Hot stamping										
2.	Section II ELIGIBILITY/ QUALIFICATION CRITERIA and technical evaluation. 1) Pre-qualification criteria at serial no. 2 Page No. 21	<table border="1" style="width: 100%;"> <thead> <tr> <th>Pre-Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization</td> <td>a. Visa Card or Master Card or RuPay or Aadhaar Card.</td> </tr> <tr> <td>b. ISO 27001 and ISO 9001</td> </tr> <tr> <td>c. Should be certified as security printer from RBI / IBA</td> </tr> </tbody> </table>	Pre-Qualification Criteria	Supporting Documents	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization	a. Visa Card or Master Card or RuPay or Aadhaar Card.	b. ISO 27001 and ISO 9001	c. Should be certified as security printer from RBI / IBA	<table border="1" style="width: 100%;"> <thead> <tr> <th>Pre-Qualification Criteria</th> <th>Supporting Documents</th> </tr> </thead> <tbody> <tr> <td>Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization</td> <td>Visa Card or Master Card or RuPay or RBI or IBA or PVC Aadhaar Card, having ISO 27001 and ISO 9001 certificates</td> </tr> </tbody> </table>	Pre-Qualification Criteria	Supporting Documents	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization	Visa Card or Master Card or RuPay or RBI or IBA or PVC Aadhaar Card, having ISO 27001 and ISO 9001 certificates
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3.	Section I Serial no. 2(d) Page No. - 15	Lamination (Overlay) Glossy/Mat finishing	Lamination (Overlay) Mat finishing										

The other terms and conditions will remain the same.


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MINUTES OF PRE-BID MEETING

Brief Description of Procurement: **Printing and supply of Personalized colour PVC Elector's Photo Identity Cards with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features**

Bid Ref. NIB No. – 01 dated 01.02.2022

Date and Time of Pre-Bid Meeting: 10.02.2022 at 11:00 AM


Venue of Pre-Bid Meeting: Office of the CEO, Bihar

The list of attendees is enclosed as annexure - 1.

At the outset, CEO, Bihar welcomed all the representatives of the prospective bidders who chose to be present and briefed in general about the requirement of the desired work, i.e. Printing and supply of Personalized colour PVC Elector's Photo Identity Cards with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features.

The timeline mentioned in the RFP was reiterated. The e-tender was floated on 01.02.2022 on the State eProc portal, and pre-bid queries were invited by 05:00 PM on or before 08.02.2022. The queries were taken up bidder wise, and clarifications were given on the relevant queries (**clarifications enclosed as annexure – 2**). The participants also raised queries, which were appropriately responded to by the CEO, Bihar.





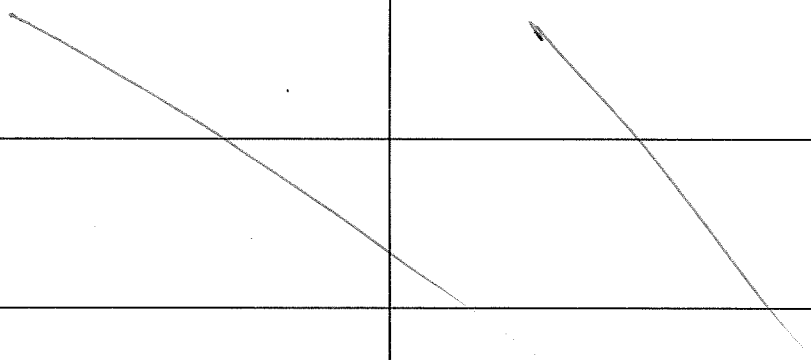
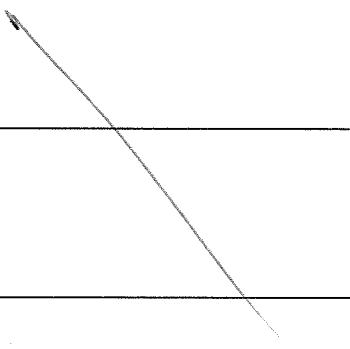
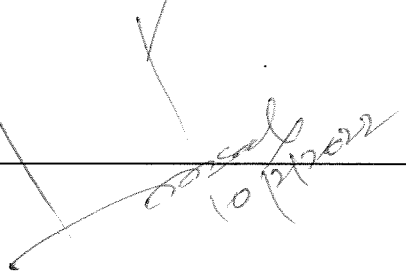
The representatives present were informed that the corrections/additions/clarifications given, as discussed during the pre-bid meeting, would be uploaded on the state eProc and CEO websites. Further corrigendum to the existing RFP would be uploaded on the portal. Prospective bidders to refer to both the RFP and the corrigendum before submitting the bid.


Joint Chief Electoral Officer
Office of the CEO, Bihar

Pre-Bid Meeting (Date - 10.02.2022)

Printing and supply of personalized Colour PVC EPIC with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features

Sl. No.	Name of the Firm/Company	Name and Designation of Representative	Signature
1	2	3	4
1	COMPUTER VISION RAJA. BAZAR, PATNA	PRAKASH KUMAR PROPRIETOR	Prakash Kumar
2	MDC Private Solution T-2, 3rd Floor G.N. Complex Borjig Gndf	Aconindoa Kumar Proprietor	Aconindoa Kumar
3	IS Smart cards creators (P) Ltd Bayer	Amit Agarwal Director	
4	Majipal Technologies Ltd. (Maj Tech & Technology Pvt. Ltd.)	Ishan Bis AVP - Sales.	Ishan Bis
5	K.L. HiTech Secure Print, Ltd, HYDERABAD	Muthuram Bhupathy VP - Sales	Muthuram
6	MKS Enterprises Patna	Babian Kumar Project Manager	Babian Kumar
7	MKS Enterprises Patna	Manoj Kumar Singh MKS enterprise Proprietor	Manoj Kumar Singh
8	MUKESH BADAYA SELP	Director (Sales) SELP India Pvt Ltd. Delhi	M Badaya
9	BIKRAM CHOSH SELP	AGM - Sales. SELP INDIA PVT LTD.	Bikram Chosh
10	F.F. Info. Com Patna.	Raj Kumar Gupta co-ordinator.	Raj Kumar

Sl. No	Name of the Firm/Company	Name and Designation of Representative	Signature
1	2	3	4
11	Shirshankar Mishra Alankit Limited	Assistant Manager	 10/02/22
12	AK Enterprises Pune	Anand Kumar Proprietor	Anand Kumar 10.02.2022
13	Printography System Pvt Ltd	Pinto do Tarique @ Printography Co	
14	The Art Gallery Pune	Rahul Kashyap Project Incharge	
15	M&S Advertising Services Fraser Road	S Hussain (Partner)	
16			 10/2/2022
17			
18			
19			
20			
21			

Response to pre-bid queries for Printing and supply of personalised Colour PVC EPIC with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features

NIB no. – 01, Dated – 01.02.2022

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
1.	Section-II 1.A.1. Pre Qualification Criteria Page No. - 21	Company registered in India under the Companies Act 1956/ Companies act, 2013	As per the Bihar Financial law (131[k]) Any Bidder Registered in Bihar State is eligible for participation in any kind of bid floated in the state and also given preference in EMD as per SSI law of the state. so, We Kindly request to Please allow the bidders who are registered at different category.	<ul style="list-style-type: none"> ➤ It is not clear how (131[k]) quoted in the query is applicable in the current case. ➤ RFP is based on the Model RFP circulated by ECI; hence no changes are required.
2.	Section-II 1.A.5. Pre-Qualification Criteria Page No. - 22	Financial Turnover annual turnover of the bidder during the preceding 3 financial year should be at least INR 7 crores from the business of printing cards with security features for government PSU, banks, Fls, etc. in India and / or abroad.	Annual turnover of the bidder during the preceding 3 financial years should be at least INR 7 crores from any IT/ITES/Printing Business for central/state/Government/ PSU IN INDIA	Not Considered
3.	BDS, Point No.:11, Page No. - 10	Beltron Processing Fee*: Rs. 15000/- (Rupees Fifteen thousand only) + GST (online)	Pl. confirm & clarify, regarding the “Tender Processing Fee” amount to be paid online including GST? What is the percentage of GST for a Processing Fee & the total amount to be paid online towards processing fee?	<ul style="list-style-type: none"> ➤ Please refer to point 7 of NIB ➤ While making online payment of the tender processing fee, the eProcurement site will provide the necessary information, including GST.

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
4.	Note: Point No.:3, Page No. – 12	However, to ensure more clarity, bidders are also expected to send the physical complete and signed copy of the entire bidding document except financial bid to the Office of the CEO, Bihar immediately after uploading the bid document on e-proc site. In any case the physical copy should reach before the bid opening. If the physical copy is not delivered, bid processing will take place solely based on electronic bid document uploaded on eproc site. Bidders should ensure that there is no anomaly between the electronic and physical bid document. Physical copy will be referred to only if there is no clarity in the electronic document. Discretion in this regard will be completely that of the DPC/CEO.	Kindly confirm, whether ‘Physical Submission’ of Technical Bid Documents are Mandatory or optional?	<ul style="list-style-type: none"> ➤ Please refer to point 3 on page 12 ➤ In this para, it is clearly mentioned, “If the physical copy is not delivered, bid processing will take place solely based on electronic bid document uploaded on eProc site”. Therefore, physical submission of technical bid document is optional.
5.	Detailed Scope of work, Point No.: 3, Page No. - 14	Self-adhesive Address Sticker and self-adhesive BNPL account bar code to be printed by the selected agency and affixed on the envelope in the given space (Annexure – 18).	<p>Requesting to use a “Window Envelope” instead of sticking address label with bar-code, which is secure and economical.</p> <p>During freight transit/ handling/bundling of KITs there are chances of address Label damage or the label may fall due to moisture/ rain.</p> <p>Voter’s postal address can be printed on a Welcome Letter, which will be visible & secure through the window.</p>	Not Considered

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
6.	Detailed Scope of work, Point No.: 3, Page No. - 14	Print and supply Envelopes in 4 colour (CMYK) on 70 GSM Maplitho paper	It is mentioned as 100 GSM for Envelope Specification in Page No.75. Pl. Clarify, the Paper Thickness of the Envelope; Whether it is 70GSM or 100GSM	70 GSM
7.	Detailed Scope of work, Point No.: 4, Page No. - 14	Print and supply Welcome Letter & Voter's Pledge on 70 GSM Maplitho paper.	It is mentioned as 80 GSM for Welcome Letter Specification, in Page No.76. Pl. Clarify, the Paper Thickness of the Envelope; Whether it is 70GSM or 80GSM Requesting to change this to a Window Envelope.	70 GSM
8.	(2) Specifications of Card: h. Page No. – 15	Hologram hot stamping : 1- Reel/Sheet of hologram, mentioning number of Reels and hologram/will be delivered by PE to vendor for hot stamping. 2- The exact number of holograms received in the reel from hologram manufacturer must be documented by the card printer as a secure document.	Kindly provide at least 8% to 10% of excess hologram reels for machine settings/ process wastage(s). Audit Report on setting waste of holograms reels /damaged holograms can be provided to the PE.	Not Accepted Not part of RFP
9.	3. Sorting of DATA Page No. – 17	The Service Provider is required to sort the received data Pincode-wise. This is to ensure grouping together of all the Cards meant for delivery to one Pincode.	Pl. Clarify: Whether Cards/Kits to be sorted AC-wise or PIN Code-wise? How will the DATA be provided? Either AC-wise or PIN Code-wise from DEOs? Requesting to provide the DATA in dump file/Excel format, which is production friendly and can avoid DATA errors while	Cards/Kits will be sorted AC wise Pin code-wise. Data will be provided AC wise with Pin code. This is a request and not a query/clarification

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			converting PDF format DATA into the machine-readable file format.	
10.	4. Important Directions: b. Page No. – 17	(b) The vendor is responsible for supplying the personalised PVC EPICs AC wise to the DEOs concerned, which may be sent by Speed post through the BNPL account formed between CEO and Department of Posts. There should not be any lapses in this arrangement.	Pl. Clarify: Whether Cards/Kits to be sorted AC-wise or PIN Code-wise, when supplying to DEOs?	Cards/Kits will be sorted AC wise Pin code-wise.
11.	4. Important Directions: c. Page No. – 17	Vendors shall also be responsible for collecting only those E- Roll data of electors which are required to personalise the EPIC; otherwise, immediately for extra data/incomplete data, the vendors will bring this into the knowledge of DEOs to rectify.	DATA should not be altered as it is a big task to check each individual DATA to find-out whether it is incomplete DATA or Extra DATA. O/o. CEO/DEO, shall provide a complete error free DATA to the successful bidder, which requires no checking of each DATA. It is the responsibility of the Successful Bidder to re-produce the given DATA without any mistakes/errors.	Not Considered
12.	4. Important Directions: c. Page No. – 17	The DEO will be responsible for providing only those EPIC data of electors which are required to personalise the PVC EPICs in an appropriate format (in this DEOs should be responsible and meticulously comply with the ECI guidelines/circular about data to be	Please provide the DATA in dump file/excel file format instead of PDF. Because PDF files can't be processed due to its format and the vendors are forced to change the PDF DATA file format to dump file/Excel file format for DATA processing/sorting. There are lot of chances for errors/special characters	This is a request and not a query/clarification

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		given on appropriate media in suitable format online to the vendor).	while converting PDF file format to the machine accepted format.	
13.	6. Deliverables: C. Page No. – 19	Replacement of defective Personalised PVC EPICs: All the expenses towards replacing defective Personalised PVC EPICs to DEOs shall be borne by successful short- listed bidders only. The vendor has to provide Personalised PVC EPICs within a stipulated time as mentioned by the DEO concerned. The concerning DEOs shall safely dispose of all the defective cards and rejected lot(s) of cards. The bidders will be responsible for auto enveloping and handling of cards.	Requesting to return back the cards found defective, to the Successful Bidder. The return freight charges shall be borne by the Successful Bidder. Defective/rejected Cards are required to investigate the complaint raised by PE and to dispose /shred the cards in bidders premise, securely.	No Change
14.	6. Deliverables: D. Page No. – 19 & 20	Management, Supervision of Supply/Coordination etc. by short-listed bidders: All the successful short-listed bidders have to appropriately establish a setup in the State of Bihar to coordinate, track, manage, and control supplies. SPOC (Single Point Of Contact) of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc.	Pl. Clarify the time-frame to establish the SPOC in Bihar?	60 Days

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
15.	Pre-qualification: 8. Page No. – 22	Bidder should have the facility and experience of printing with variable data and production of Hologram and Hot stamping	The scope of production of Hologram shall be removed, as the hologram will be supplied by the PE.	Accepted
16.	1. Sample testing: a). Page No. – 39	<p>The PSP may have in-house CQM (card Quality Manufacturing) testing labs as per ISO standards or may go for government lab testing. PSP shall undertake testing of 1 sample per 10,000 PVC cards printed for the following parameters/test as per ISO standards and keep the testing reports for inspection of Election department:</p> <p>Election Department reserves the right to get the random sample of the cards tested on its own by CIPET or ask PSP to get the samples selected by the Election Department tested by CIPET. No extra cost shall be provided to PSP for such testing. The PSP shall submit the test report to Election Department on a quarterly basis:</p>	<p>Card Manufacturers who are ISO, PCI & IBA certified were conducting online, off-line & random quality testing and inspections during the entire production processes.</p> <p>Each shipments can be tested with random sampling matrix and the Quality certificate can be issued from the vendor, from its in-house test laboratory which are equipped with ISO testing Standards for Cards.</p> <p>Further, Vendor can Test the random Samples from CIPET, to prove the card material type (i.e. PVC+ PETG), for the order quantity and can submit along with the Invoice.</p>	No Change
17.	33) Sample/ Sample Test checking (Supply): (i). Page No. – 39	FOR SUMMARY REVISION:- The concerning DEO acting as PE will take out 5 sample cards out of 10000 Personalised PVC EPICs on a random basis from the supplied lot of Summary Revision of Electoral Rolls	Please allow the Vendor to Test the random samples from vendor's in-house test laboratory which are equipped with ISO testing Standards for Cards and for printed stationaries.	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		of concerned year and get them tested/checked from Government lab or Government Approved Lab or Private Lab accredited by the NATIONAL ACCREDITATION BOARD FOR TESTING AND CALIBRATION LABORATORIES (NABL). The charges towards the testing of sample cards shall be borne by the concerning DEO. In case the test report of sample card(s) failed for the supplied lot of Personalised PVC EPICs, the lot shall be entirely resupplied on the cost of the bidder to the destination.	Because, most of the third party laboratories were not equipped with required testing tools to check the PVC card specifications and were unaware of ISO Standard for PVC Cards. Most of them doesn't have qualified printing technology professional to test the security print features or substrate testing methods.	
18.	Section-II 1.A.1. Pre Qualification Criteria Page No. – 21	Company registered in India under the Companies Act 1956/ Companies act 2013	We are registered in Bihar Shop & Establishment Act 1953 & as a SSI Unit and having experience in Preparation of Electoral Roll & EPIC Work for 20 years. So We request you to please also allow proprietorship firm for this bid.	No Change RFP is based on the Model RFP circulated by ECI; hence no changes are required.
19.	Section-II 1.A.2. Pre Qualification Criteria Page No. – 21	Category of Bidder:- Bidder Should be “PVC Card Manufacturer and security Printer” and should have a capacity for personalisation. A. Visa Card or master Card or Rupay or Aadhar card. B. Should be certified as security printer from RBI /IBA	As this work is related to Preparation of EPIC card so as in every tender the same nature of experience is asked. We are having experience of 20 years in making of EPIC card as per law & terms changed from time to time from ECI. So the Experience of PVC EPIC card should also be asked. As this time the PVC EPIC is	Please refer to RFP alongwith corrigendum

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			being made as per the Aadhar Card Security Norms even the tender floated by UIDAI does not ask for registration in IBA/ RBI. Same can be wave off here itself so that maximum and healthy participation can be done.	
20.	Section-II 1.A.5. Pre Qualification Criteria Page No. – 22	Financial Turnover: Annual turnover of the bidder during the preceding 3 financial years should be at least INR 7 crores from business of Printing PVC cards with security features for Government, PSU, Banks, Fls, etc in india/ or Abroad.	As the Scope of Work comprises from Printing of PVC Cards, Envelope making, Printing of Voter guide, welcome letter and the rate for above mentioned item is asked separately in the financial BOQ. So we request you too please ask for turnover from IT/ITES or Printing work from Govt./semi-govt/PSU in India.	No Change
21.	Section-II 1.A.8. Pre Qualification Criteria Page No. – 22	Bidder should have the facility and experience of printing with variable data and production of hologram and hot stamping.	Please clarify the terms “Production of Hologram” as for tender for selection of hologram agency is already floated by you.	Accepted
22.	Section-II 1.A.11. Pre Qualification Criteria Page No. – 23	The bidder must have successfully completed PVC Card with security features printing projects within India during the last 5 Yrs awarded by government /PSU/banks.	PVC EPIC card was implemented in Bihar just before 3 years then we request for the same nature of work experience can be asked for 3 years only.	No Change
23.	Detailed Scope Of Work from Point No 1 to 5 Page No. – 14	As mentioned in detailed scope of work	All work as described in the scope of work has to be done very secure manner for that in bid security printer has been asked. We would like to know that as the work of 4 color printing job work of Welcome letter, voter guide & envelope this all does the	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			security printer have in house if so then the 4 color offset machine & auto envelope machine with their invoices as proof should be also asked in the bid otherwise they may sublet the said work.	
24.	b Supply Plan: Page No. – 19	Supply Plan: Estimated Quantity of personalisation of PVC EPIC (No guaranty of these figures of Personalisation of PVC EPICs which can be increased or decreased):	As per tender document, 35 lakhs is the approximate annual quantity required to be supplied. Request you to confirm what is going to be range in case if it is increased or decreased. Because this will impact the stock keeping of raw materials and our estimates. We also assume that payments would be made as per actual supplies. Kindly confirm	No Change
25.	d Management, Supervision of Supply/Coordination etc. by short-listed bidders: Page No. – 19	All the successful short-listed bidders have to appropriately establish a setup in the State of Bihar to coordinate, track, manage, and control supplies. SPOC (Single Point Of Contact) of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc	We request dept to remove this clause. We will provide the customer support, coordinate & other related services (track & manage services) from bidder location.	Not Considered
26.	The supply schedule Page No. – 18	Supply of Personalised Colour PVC EPICs by the vendor - 15 days	Request the department to kindly extend the delivery timeline to 20 - 25 days from the date of received the data.	No Change
27.	2. SELECTION OF FIRMS: Page No. – 26	Once the L1 bidder is identified, the bidder at L2 will be given first rights to match the L1 rate in order to	If quantity is shared between the 2 vendors, then what will be the proportion of each 2 Bidder?	The quantity shared between L1 and L2 will be roughly equal.

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		receive an order for carrying out the services		
28.	Price in the evaluation Page No. – 35	The bidder shall quote “Cost per unit EPIC Card Hologram and all other applicable charges incidental to the service” as per the Scope of Work given. However, the taxes shall be excluded from the cost for the purpose of evaluation	Our understanding is that Excluding tax rate is considering for L1 calculation. Please confirm.	The last sentence of the clause is very clear “However, the taxes shall be excluded from the cost for the purpose of evaluation.”
29.		General query	In what format the data will be shared for personalisation, Excel/ Database/ PDF etc?	Already clarified in the RFP
30.		General query	Request department to share high resolution artwork/open artwork file of New EPIC card design is required to us for sample card preparation.	The dimensions and other specifications for Personalised PVC EPIC are provided in the RFP, and it is expected that the bidders will provide sample cards based on this.
31.	PQ Criteria Clause No. 1 Page No. – 21	Category of Bidder - Bidder should be “PVC Card Manufacturer and Security Printer” and should have a capacity for personalisation a. Visa Card or Master Card or RuPay or Aadhaar Card. b. ISO 27001 and ISO 9001 c. Should be certified as security printer from RBI / IBA	Certificate from RBI/IBA should not be required in this tender as these certificates are used to print cheque books which include MICR codes etc. and not for PVC Cards. We have a vast experience of printing and personalising EPIC cards but no Govt Department required this certificate. So, kindly relax this clause.	Please refer to RFP alongwith corrigendum

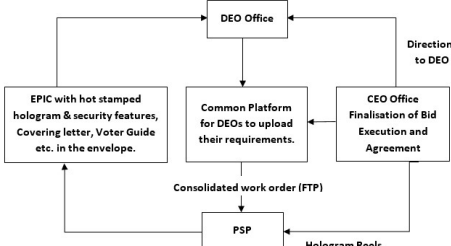
Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
32.	EMD and Tender Fee Page No. – 7	EMD - Rs 14,00,000.	It is requested to kindly exempt the EMD for MSE Bidders so that more and more bidders will be able to participate.	Please refer to section - III INSTRUCTION TO BIDDERS (ITB) Page No. – 33, Point – 11 (a)
33.	(g) FOR SUMMARY REVISION:- Page No. – 18	The concerning DEO acting as PE will take out 5 sample cards out of 10000 Personalised PVC EPICs on a random basis from the supplied lot of Summary Revision of Electoral Rolls of concerned year and get them tested/checked from Government lab or Government Approved Lab or Private Lab accredited by the NATIONAL ACCREDITATION BOARD FOR TESTING AND CALIBRATION LABORATORIES (NABL). The charges towards the testing of sample cards shall be borne by the concerning DEO. In case the test report of sample card(s) failed for the supplied lot of Personalised PVC EPICs, the lot shall be entirely resupplied on the cost of the bidder to the destination. This means that the lot supplied should be 100% error-free, then only processing of payment shall be started.	We humbly request , please The concerning DEO acting as PE will take out 5 sample cards out of 10000 Personalised PVC EPICs on a random basis from the supplied lot of Summary Revision of Electoral Rolls of concerned year and get them tested/checked from CIPET : INSTITUTE OF PIASTICS TECHNOLOGY (IPT) and we also suggest please test the material as Boiling Water (for 4h),Continuous heat (Oven Exposure) (at 60°C for 7 days),Dimensional Stability (80°C for 30 min.),Exposure to Alcohol (98% for 5 min.), Exposure to Alcohol (for12h),Exposure to Humidity (at 38° C & 90% RH for 7days),Flammability Test, Freezing Temperature (at-18° C for 1 day),Hydrochloric Acid (98% for 5min.), Resistance to Chemicals Acid (H2SO410% for 1h) and Tensile strength (Dir -I/ kgf/cm ² /540.38 Dir - II/kgf/cm ² /191.80) as per ASTM D 882. Due to better PVC Card material durability.	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
34.	Section-II/ ELIGIBILITY/ QUALIFICATION CRITERIA and technical evaluation/1). Pre – qualification criteria/S No. 2 Page No. – 21	Category of Bidder - Bidder should be “PVC Card Manufacturer and Security Printer” and should have a capacity for personalization / c. Should be certified as security printer from RBI / IBA	We humbly request , please eliminate the clause “Should be certified as security printer from RBI / IBA” due to RBI or IBA certified security printer vendor only supplying the paper based MICR Cheque Processing, which not related to the EPIC card data security and data prisonization for PVC Smart Card printing operation.. EPIC card was related to national id project and security feature on EPIC card will be major feature which prevent electoral fraud.	Please refer to RFP alongwith corrigendum
35.	Clause No. – 13 Page No. – 10	Bid Security	बिहार के निबंधित एम.एस.एम.ई कम्पनी को ई. एम.डी. छुट मान्य किया जाए ।	Please refer section - III INSTRUCTION TO BIDDERS (ITB) Page No. – 33, Point – 11 (a)
36.	Clause No. – 1 Page No. – 21	Company registered in India under the Companies Act 1956/Companies act, 2013.	प्रोपराईटरशिप के तहत निबंधित कम्पनी का भी मान्य किया जाए	Not Accepted RFP is based on the Model RFP circulated by ECI; hence no changes are required.
37.	Clause No. – 11 Page No. – 23	Work Experience	PVC EPIC निर्माण के कार्य का अनुभव को भी मान्य किया जाए क्योंकि कार्य PVC EPIC बनाने का है।	No Change
38.	Clause No. – 1 Page No. – 21	Company registered in India under the Companies Act 1956/Companies act, 2013.	Company / firm registered under applicable law should be allowed, even if it is proprietorship	Not Accepted RFP is based on the Model RFP circulated by ECI; hence no changes are required.
39.	Clause No. – 2 Page No. – 21	Category of Bidder - Bidder should be “PVC Card	Here the product to be delivered is EPIC, and experience of EPIC is not considered	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
		Manufacturer and Security Printer” and should have a capacity for personalisation	at all, which is very unfair for existing EPIC vendors. Further we have delivered EPIC cards with hologram and EPIC PVC cards as well. Aadhar has started hologram recently. so how can companies not having any knowledge of Parliament Constituency-A.C.- Part - Booth, serial no. or electoral roll and system can be qualified and if EPIC vendors who have delivered cards with all security features except hologram in a same cards are not eligible ? Infact experience of EPIC must be compulsory	
40.	Clause No. – 2 Page No. – 21	c. Should be certified as security printer from RBI / IBA	Again this only to benefit few companies in India. And highly injustice to existing epic Vendor, who has worked since 1992-93 without such licence and with all due security. Further looking at qualification crieteria it is very clear that hardly few companies will meet such crieteria in India, and if they are awarded more districts they want be able to deliver. there fore such criteria should relaxed	Please refer to RFP alongwith corrigendum
41.	Clause No. – 3 Page No. – 21	3 completed work orders of Rs 1 crore each or more	Since Quantity of EPIC to bprinted in recent years are on an average 4-5 lacs , and as now the EPICs are to printed evenry month and payment is also in acordace with and work can be devided to	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			more companis, the creiteria shold be 50 lacs Rs. average in last 4 years	
42.	Clause No. – 8 Page No. – 22	Bidder should have the facility and experience of printing with variable data and production of Hologram and Hot stamping	Preference / Marks should be given more to vendors having facility within the state or who is ready to install such system in the state.	No Change
43.	Clause No. – 11 Page No. – 23	The bidder must have successfully completed PVC card with security features printing projects within India during the last 5 years awarded by Government / PSU / banks	EPIC PVC cards should be compulsory	No Change
44.	Clause No. – 6 Page No. – 10	Joint Venture / Consortium / Association of Bidders	In a view to have experience of EPIC and Aadhar together , which will ease the operation of the govt. system, consortium should be allowed	Not Accepted
45.	Section-II 1.A.1. Pre Qualification Criteria Page No. – 21	Company registered in India under the company Act 1956 / companies' act 2013.	As per the Bihar Financial rule Any Bidder Registered in Bihar State either Proprietorship/ Partnership /society/LLP is eligible for Participation in any kind of bid floated in Bihar state. We request You to Please allow the bidders who are registered at above mentioned different category.	No Change RFP is based on the Model RFP circulated by ECI; hence no changes are required.
46.	Section-II 1.A.5. Pre Qualification Criteria Page No. – 22	Financial Turnover: Annual turnover of the bidder during the preceding 3 financial years should be at least INR 7 crores from business of Printing PVC cards with security features for Government ,PSU, Banks, Fls, etc in india/ or Abroad.	As work comprises of Printing of different material so Please ask for the turnover of minimum 3 crore from Printing work for government/ PSU/ Semi-government.	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
47.	Specification of Card Page No. – 14 and elsewhere	The new PVC EPIC will be horizontal in shape with following size: a. Card type: All new cards will be printed on a PVC sheet with a coloured photograph. Material Poly Vinyl Chloride, 15 Glossy /Mat finishing (PVC) + Polyethene Terephthalate Glycol (PETG) Proposed Layering is mentioned in the RFP document b. Card size: CR 80 (86mm x 54mm x 0.76mm) variation permissible of plus and minus 5%	The world is facing an ecological challenge due to non-degradable substances such as PVC. PETG is more degradable than PVC and is being chosen as a sustainable alternative to PVC. Global ecological obligations are moving countries to select recycled PETG (rPETG) as another sustainable option over PETG. Recycled PETG has been tested and confirmed to have the same properties of PETG and can be considered a drop in option for PETG. Further it is mentioned that ePETG offers cheaper prices against PETG. It is submitted that rPETG also be included as an option for the card construction	No Change
48.	Section 1, S No. 2(d) Page No. – 15	Lamination (Overlay) Glossy/Mat finishing.	Please confirm if the department requires Gloss Lamination card or Mat Lamination Card.	Mat finishing
49.	Section 1, S No. 2(g) Page No. – 15	QR Bar code with 3000+ txt characters. However, the Election Department may alter the size, specifications and Layout of the QR code anytime before or during the currency of the contract. Vender should ensure that the size of the QR code does not exceed the designated space for the QR code on the EPIC.	How will the department provide the QR code data for printing? It is suggested that the QR code data and also all the other variable data including card holder details, photographs and other data relating to dispatch of the cards (welcome letter) be provided in soft file format (*.txt/ *.xml) so that proper data processing can happen Example: PAN card: encrypted text file with photograph inserted // UIDAI: xml file	QR code will be provided alongwith the necessary electoral roll data. Already clarified in the RFP.

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
50.	Section 1, S No. 2(h)(3) Page No. – 15	The PE shall get required test of holograms conducted before stamping to the EPIC.	<p>Please clarify the statement. Please also clarify whether this is an activity between PE and hologram supplier</p> <p style="text-align: center;">FLOW CHART</p>  <pre> graph TD DEO[DEO Office] --> EPIC[EPIC with hot stamped hologram & security features, Covering letter, Voter Guide etc. in the envelope.] DEO --> CP[Common Platform for DEOs to upload their requirements.] DEO --> CEO[CEO Office Finalisation of Bid Execution and Agreement] EPIC --> CP CP --> CEO CEO --> DEO CEO --> PSP[PSP] PSP --> EPIC PSP --> H[Common Platform] H --> CP </pre>	Yes
51.	Section 1, S No.4(a) Page No. – 17	Post bid evaluation and supplier selection, CEO Bihar is going to issue the Purchase Order (PO), Sign the contract with the Authorized Signatory of the selected firm(s), supply voters' data in PDF format through secure FTP.	<p>Request you to please confirm</p> <ol style="list-style-type: none"> 1. How data will be provided for card. 2. How data will be provided for QR code printing. 3. How data will be provided for well come letter. 4. How data will be provided for Envelope printing. 5. How data will be provided for bar code on envelope. <p>Also refer to 3 above</p>	The necessary data will be provided under a secured File Transfer Protocol (FTP)
52.	Section 2, S No.2 Page No. – 21	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalisation	<p>One of the supporting documents asked for this specification is:</p> <ol style="list-style-type: none"> 1. Visa Card, Master Card or Rupay: All of these are certifications for banking cards only. EPIC card is not considered to be a banking card. <p>The other security certifications asked for by Identity or large volume secure government identity cards such as UIDAI (Aadhar Card), CBDT (PAN Card), ESIC</p>	

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			<p>specify ISO 27001 for Data security & ISO 9001 for production processes.</p> <p>2. Further RBI/IBA empanel security printers through audit and certification through Security Printing and Mining Corporation (SPMCIL)</p> <p>Hence it is submitted that vendors with ISO 27001 and ISO 9001 who have previously been empanelled by SPMCIL after rigorous security screening should be allowed to participate.</p> <p>Including VISA, Mater and Rupay certification what is essentially a non-banking card will seriously impact participation and is not specified in other similar Government of India requirements as illustrated above.</p> <p>No mention of encouragement to MSE's is mentioned anywhere in the document. Kindly clarify whether all such mandatory Government Policies including keeping a portion of the project for MSE's will also be included in the project</p>	<p>Please refer to RFP alongwith the corrigendum.</p> <p>Necessary details are available in the RFP.</p>
53.	Section 2 S No. 5 Page No. – 22	Financial Turnover Annual turnover of the bidder during the preceding 3 financial years should be at least INR 7 crores from the business of printing PVC cards with security features for Government, PSU, Banks, FIs, etc. in India and / or abroad.	It is submitted that projects of similar quantity and turnover done through System Integrators; where the end project implementer is a government organisation also be considered a qualification criterion. Such projects shall have specified activities as specified in this tender and	No Change

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
			are implemented by government organisations/undertaking for public service projects.	
54.	Section 2 S No. 5 Page No. – 22	The bidder must have successfully completed PVC card with security features printing projects within India during the last 5 years awarded by Government / PSU / banks	It is submitted that projects of similar quantity and turnover done through System Integrators; where the end project implementer is a government organisation also be considered a qualification criterion as such projects too are effectively government projects. Such projects shall have specified activities as specified in this tender and are implemented by government organisations/undertaking for public service projects.	No Change
55.	2)TECHNICAL EVALUATION S No: 2.2 Page No. – 24	Value of completed PVC card printing projects within India during the last Four years awarded by Government/PSUs/Banks as on 31.03.2021:	Same as above	No Change
56.	Section 3, S No.6(g) Page No. – 30	While uploading/submitted Technical Bid, the bidder should physically submit 10 nos. of sample of Personalised PVC EPICs conforming to technical specifications as mentioned in the bid document/ECI guidelines in a sealed envelope.	The artwork for the EPIC cards, welcome letter, envelopes, voter pledge and voters guide has not been provided. Representative images of these have been provided within the tender document. However these are not enough to provide actual samples. 1. Can alternate samples with all security features be provided as samples during the tendering process. 2. Will the artworks of all the above detailed deliverables be provided during the project phase.	The dimensions and other specifications for Personalised PVC EPIC are provided in the RFP, and it is expected that the bidders will provide sample cards based on this.

Sl. No.	RFP Document reference(s) (Section and Page Number(s))	Content of RFP requiring Clarification(s)	Point of Clarification(s)	Response
57.	Section 3, S No.25(c) Page No. – 37	The amount of performance security shall be about 5% of total estimated procurement cost	As per Finance ministry notification No: F.9/4/2020 PPD dated 12/11/2020 the Performance Security should be 3%.	No Change As per Rule 131 P of Bihar Financial (Amendment) Rules, 2015 - “Performance Security should be for an amount of five to ten percent of the value of the contract.”
58.	Specification of Aadhaar hologram Page No. – 77		The Flow Chart on Page 20 specifies that the holograms shall be supplied to the PSP by the CEO. Please advise whether the specification of the Aadhaar hologram provided on this page is only representative of the EPIC hologram. Further also confirm that the PSP is not expected to either produce or source these holograms, but will be provided adequate stock by CEO Bihar to be used for producing the cards.	Yes, the specification of the Aadhaar Hologram is only representative of the EPIC Hologram. Yes, it is sufficiently explained in the RFP
59.	Annexure-17 Page No. 92	Voters Guide	In the Design “creative space” has been kept – Please Clarify if it will be on Single Artworks or Multiple Artworks on account of creative space. Will there be a minimum quantity against each artwork.	Successful bidder will be provided with the required Artwork.