

Government of Bihar
Election Department
Office of the Chief Electoral Officer, Bihar
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Letter no. : - B1-3-04/2025 - 606

Dated 21 February, 2025.

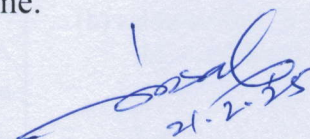
CORRIGENDUM

In partial modification of this office e-Tender, NIB No. 01 dated 07.02.2025, “Printing and supply of personalized Colour PVC EPIC with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features as per ECI guidelines”, following corrections/amendments are being made:-

Sl. No.	Clause of bid document	Content of bid document	Amended/Updated content
1.	Section I 1. SCOPE OF WORK (SoW): 6. Deliverables (d) Page no. - 24	Management, Supervision of Supply/Coordination etc. by short-listed bidders: All the successful short-listed bidders have to appropriately establish a setup in the State of Bihar to coordinate, track, manage, and control supplies. SPOC (Single Point Of Contact) of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful short listed bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order, not to other DEOs. There should not be any lapses in this regard; otherwise, the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which the LD clause will be applicable.	Management, Supervision of Supply/Coordination etc. by short-listed bidders: All the successful short-listed bidders have to provide SPOC (Single Point Of Contact) to coordinate, track, manage, and control supplies. SPOC of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful short listed bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order, not to other DEOs. There should not be any lapses in this regard; otherwise, the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which the LD clause will be applicable.

Sl. No.	Clause of bid document	Content of bid document		Amended/Updated content	
		Pre-Qualification Criteria	Supporting Documents	Pre-Qualification Criteria	Supporting Documents
2.	Section II ELIGIBILITY/ QUALIFICATION CRITERIA and technical evaluation. 1) Pre-qualification criteria Table - 1 at serial no. 2 Page No. 26	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization	Visa Card or Master Card or RuPay or RBI or IBA or PVC Aadhaar Card, having ISO 27001 and ISO 9001 certificates	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization	Visa Card or Master Card or RuPay or RBI or IBA or PVC Aadhaar Card or personalised PVC EPIC with the latest security features as per ECI instructions, having ISO 27001 and ISO 9001 certificates

The other terms and conditions will remain the same.



Joint Secretary
Office of the CEO, Bihar

MINUTES OF PRE-BID MEETING

Brief Description of Procurement : **Printing and supply of Personalized color PVC Elector's Photo Identity Cards with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features**

Bid Ref. NIB No. – 01 dated 07.02.2025

Date and Time of Pre-Bid Meeting: 19.02.2025 at 11:00 AM

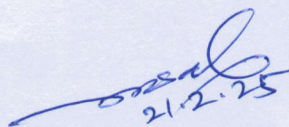
Venue of Pre-Bid Meeting: Office of the CEO, Bihar

The list of attendees is enclosed as annexure - 1.

At the outset, CEO, Bihar welcomed all the members and representatives of the prospective bidders who chose to be present and briefed in general about the requirement of the desired work i.e. Printing and supply of Personalized color PVC Elector's Photo Identity Cards with high security Hologram (hot stamped), welcome letter, voters pledge and voter guide with all other security features.

The timeline mentioned in the RFP was reiterated. The e-tender was floated on 07.02.2025 on State eProc2 portal and pre-bid queries were invited by 05:00 PM on or before 17.02.2025. The queries were taken up bidder wise and clarifications given on the relevant queries (**clarifications enclosed as annexure – 2**). The participants also raised queries, which were appropriately responded by CEO, Bihar.

The representatives present were informed that the corrections/additions/clarifications given, as discussed during the pre-bid meeting would be uploaded on the state eProc2 website and CEO website. Further corrigendum to the existing RFP would be uploaded on the portal.


21.2.25

Joint Secretary
Office of the CEO, Bihar

Annexure - I

Prc-Bid Meeting for "Single Stage Two Envelope (Two Parts)] Through e-Procurement Method "PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity Cards (EPIC)" based on Open Competitive Bidding Process."

Date- 19-02-2025 at 11.00 A.M.

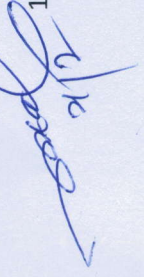
Sr. No.	Name of Firm	Name of Representative	Designation	Mobile No.	E-Mail ID	Signature
1	Mtech Innovations Ltd, Pune	—	—	—	—	—
2	InfoTrenz Solutions, Patna	—	—	—	—	—
3	Rosmerta Technologies Limited, Delhi	Pinto Kumar + Rajesh Jan	manager Sreeja Head	9868716374 9523478474	Pintoo.kumar@pinto.in Rajesh.kumar@rosmerta.sathy.com	—
4	Madras Security Printers Private Limited	—	—	—	—	—
5	Escartes Technology Pvt. Ltd. Delhi	Pranav Jay K. S. Singh	Manager	8434078635	Escartesbharat@gmail.com	R Singh
6	Vegan Technology Devgstam Pvt. Ltd. Patna	Anshu Kumar Dev Ghansu	DIRECTOR	9472525575 9229807301	Anshu@VRAN-TECH.COM	—
7	Montage Enterprise Pvt. Ltd.	Ajay Tripathi	G.M	997116653	ajay@montageindia.com	—
8	MSP	Dikesh Mishra	AVP	9818774731	m.m. east@mspconnectivity.com	—
9	MKS Enterprises Patna	Babbar Kumar	Project Head	9031616380	mksentcprisa@gmail.com	—

Annexure-2

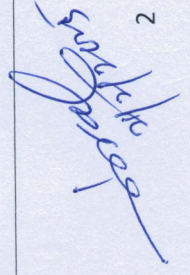
Response to Pre-Bid Queries for "PRINT SERVICE PROVIDERS for Printing & Personalizing PVC Electors Photo Identity Cards (EPIC)"

RFP No.- NIB No. 01 dated 07-02-2025

Sr. No.	Name of Objector	RFP Page No.	Clause No.	Requirement Description	Query/Suggestion/ Clarification sought	Response
1	Mtech Innovations Ltd, Pune	24	6.d	Management, Supervision of Supply/Coordination etc. by bidders: All the successful short-listed bidders have to appropriately establish a setup in the State of Bihar to coordinate, track, manage, and control supplies. SPOC (Single Point Of Contact) of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful short listed bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order, not to other DEOs. There should not be any lapses in this regard; otherwise, the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which the LD clause will be applicable.	We have experience of executing more than 10 states for epic card issuance. We will provide an SPOC as per requirement of the project but request to relax to setup locally as it will increase cost.	Accepted. Management, Supervision of Supply/Coordination etc. by short-listed bidders: All the successful short-listed bidders have to provide SPOC (Single Point Of Contact) to coordinate, track, manage, and control supplies. SPOC of short-listed bidders shall be intimated to all districts of their area and CEO office along with email, fax and landline number etc. The successful short listed bidder for the district will supply Personalized Colour PVC EPICs ERO wise to the concerned District only who placed the supply order, not to other DEOs. There should not be any lapses in this regard; otherwise, the period for supply of Personalized Colour PVC EPICs to the correct destination shall be counted in the delay in supply on which the LD clause will be applicable.

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Sr. No.	Name of Objector	RFP Page No.	Clause No.	Requirement Description	Query/Suggestion/ Clarification sought	Response
2	Mtech Innovations Ltd, Pune	32	3.b	In order to qualify as 'Technically Qualified Bidder' (TQB), the bidders should have scored a minimum of 75 marks. Only TQBs with a minimum of 75 marks will be considered for financial Evaluation. Prebid Meeting	We request to keep minimum marks at 60 so that maximum participation occurs.	No change
3	Mtech Innovations Ltd, Pune				We request to held meeting in virtual mode also.	Not accepted
4	InfoTrenz Solutions, Patna	26	Table 1 S No. 1	Company registered in India under the Companies Act 1956/Companies act, 2013.	Proprietorship firms should also be allowed to participate in this tender.	Not accepted
5	InfoTrenz Solutions, Patna	26	Table 1 S No. 2	Category of Bidder - Bidder should be "PVC Card Manufacturer and Security Printer" and should have a capacity for personalization. (Supporting Document - Visa Card or Master Card or RuPay or IBA or PVC Aadhaar Card)	Some companies have been doing printing & personalizing PVC Electors Photo Identity Cards (EPIC) work for the last three years. So I request you that printing & personalizing PVC Electors Photo Identity Cards (EPIC) should also be added to work experience.	Accepted. (Supporting Document - Visa Card or Master Card or RuPay or RBI or IBA or PVC Aadhaar Card or personalised PVC EPIC with the latest security features as per ECI instructions, having ISO 27001 and ISO 9001 certificates)
6	InfoTrenz Solutions, Patna	27	Table 1 S No. 5	Financial Turnover Annual turnover of the Bidder during the preceding 3 financial years should be at least INR 7 crores from the business of printing PVC cards with security features for Government, PSU, Banks, FIs, etc. in India and / or abroad.	Financial Turnover Annual turnover of the Bidder during the preceding 3 financial years should be at least INR 7 crores from the business of IT/ITES Services for Government, PSU, Banks, FIs, etc. in India and / or abroad.	Not accepted



Sr. No.	Name of Objector	RFP Page No.	Clause No.	Requirement Description	Query/Suggestion/ Clarification sought	Response
7	InfoTrenz Solutions, Patna				As per rule no. – 131B of Bihar Financial (Amendment) Rules, 2024 – “the State Government has notified Bihar Purchase Preference Policy, 2024 on the grounds of promotion of locally manufactured goods or locally provided services. A procuring Entity has to provide the benefit to the eligible local supplier as prescribed under this policy”	A timely and informed decision is made when necessary.
8	Rosmerta Technologies Limited	21	Section I (1)(3) Security of Data (Sorting of Data)	The Service Provider is expected to have in place suitable/capable of collating and sorting the electronic data to ensure high efficiencies in printing and dispatch of PVC Card. The Service Provider is required to sort the received data Pincode-wise. This is to ensure grouping together of all the Cards meant for delivery to one Pincode. The vendor is expected to understand the directions issued by the ECI vide its letters No.- 23/EPIC Security/2021-ERS dated 05.10.2021, 23/ID/2021-ERS dated 22.06.2021, 491/ECI/LET/FUNC/SVEEP-III/EPIC/ ENVELOPE/2021 dated 14.10.2021, 23/ID/2021-ERS dated 17.01.2022, 23/EPIC Security/2021-ERS dated 18.01.2022 and 23/INST/2024-ERS dated 05.02.2024. Card printer shall have facility of auto enveloping and will deliver the EPICs in the covers as per the letters	We request the department to allow through separate machines also as well as manual else it is becoming monopolistic in nature and department will get the very higher price. However there will be proper quality management, CQM etc. which will give the equivalent quality & accuracy like automated machine.	Not accepted.

Handwritten signature
24/12/2024

Sr. No.	Name of Objector	RFP Page No.	Clause No.	Requirement Description	Query/Suggestion/ Clarification sought	Response
				instructions so that DEO will hand over the same to the Postal Department for further distribution to the concerned electors.		
9	Rosmerta Technologies Limited	24	6-Deliverables (b)	Supply Plan: Estimated Quantity of personalisation of PVC EPIC (No guaranty of these figures of Personalization of PVC EPICs which can be increased or decreased)	Please Confirm that there will be additional card req. in addition to 35 lakhs in balance 04 Years.	Not possible to project the additional requirement if any at this stage.
10	Rosmerta Technologies Limited	26	Section II Eligibility/ Qualification Criteria and technical evaluation – Table - 1 S.No. - 3	Experience -Bidder should have had the experience of any kind of PVC Cards with security features of work orders equal to:- 3 completed work orders of Rs 1 crore each or more or 2 completed work orders of Rs. 2 crores each or More or 1 completed work order of Rs. 3 crore during last 4 years ending 31.03.2024	Since the final deliverable card has combination of PVC+PETG, Hence PVC, PVC+PETG experience will be Consider in all the clauses.	This is already covered under the existing clause ("any kind of PVC cards").
11	Rosmerta Technologies Limited	32	3 – Technical Evaluation (b)	In order to qualify as 'Technically Qualified Bidder' (TQB), the bidders should have scored a minimum of 75 marks. Only TQBs with a minimum of 75 marks will be considered for financial Evaluation.	75% is on very higher side as normally it is 60%. We request the Department to keep the same at 60% for maximum participation at reasonable prices	Not accepted
12	Rosmerta Technologies Limited	52	14 – Payment Terms and Schedule (a)	Payment shall be made as per details mentioned below by the CEO Office within two month's time after receipt of the delivery acknowledgements from the DEO or DyEO:-	Payment should be within 15 days instead of 02 months from receiving the Invoice which will bring better prices to the dept.	No change

Sd/-
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Sr. No.	Name of Objector	RFP Page No.	Clause No.	Requirement Description	Query/Suggestion/ Clarification sought	Response
13	Madras Security Printers Private Limited	22	Section I (1)(4)(c)	CEO will place consolidated Work/Supply Order for "Printing and Supply of personalized PVC EPIC Bid security Features" within the duration of the contract period as per their need with the short-listed successful bidders called "vendors" along with relevant Data of EPIC online such as Email/Google-Drive/FTP to the vendors' server, if any, etc.	Kindly confirm work order will be place by CEO / DEO or Concern district electoral office.	The work orders will be placed as being done now.
14	Madras Security Printers Private Limited	22	Section I (1)(4)(b)	The vendor is responsible for supplying the personalized PVC EPICs AC wise to the DEOs concerned, which may be sent by Speed post through the BNPL account formed between CEO and Department of Posts. There should not be any lapses in this arrangement.	Kindly confirm the charges for speed post-dispatch shall be borne by the dept of Vendor.	It is the selected vendor's responsibility to make available the personalised PVC EPICs AC wise to the concerned DEOs through the Speed Post. Vendor will have to bear the speed post charges.

Handwritten signature and date: 21/12/25